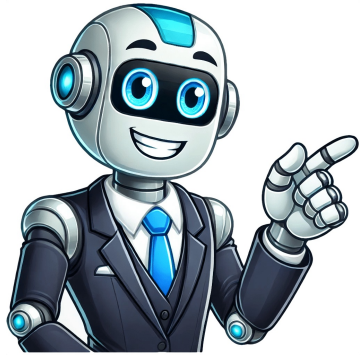


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default settings. If the Programming Code is up-to-date, then you may be entering the programming sequence too quickly. Fix 2 - After inputting the code and pressing the Brinks button, wait for the Brinks button to begin flashing orange before proceeding. Why can't the door be locked by programming the programming button and you can hear three beeps after installing batteries? The Door Handing Detection Function has not been executed or not finished. Fix - Detect Left/Right Hand Door Installation. Always run this step on first installation or after a default setting restoration. The motor will not operate and no other programming function can be entered before completing this step. Why is there no response, no beeps when you press any button, after installing batteries? The unit is not receiving power. Fix - Inspect the cable connection and the polarity of the batteries. Also confirm the batteries are not dead. Why is the latch bolt suddenly locking up and pressing the programming button or entering a User Code results in no action? The lock has been operating but now the unit has lost its handing orientation and the motor does not know which way to operate. Fix - Detach a battery and push a few buttons on the keypad to release any residual electrical signal. Fix 2 - Replace the battery; the unit will automatically re-detect the door handing.

Looking to program a new/existing Brinks Digital Deadbolt? This post is your go resource!In the next few paragraphs, I'll walk you through the steps to add/delete User Codes on your Brinks lock, change the Programming Code, reset factory settings, and more. Let's get right into it!First off, see the image below for keypad/buttons functions—if you're not familiar with them.Image adapted from Brinks Digital Deadbolt Manual.Note: If you've just installed the lock (first installation) or restored factory default settings, it won't work electronically until you "Detect Left/Right-Hand Door Installation". Here's how to do it:Enter the default Programming Code (0000) and then Press the BRINKS button.Press 0 and then press the BRINKS button to complete the process.You'll hear the lock motor run, followed by 2 beeps and 2 green flashes—to confirm that the process was successful.Now your lock can be operated electronically. 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You can turn off the sound, and here's how to do that:Enter your Programming Code and press the BRINKS button.Press 7 and then press the BRINKS button to turn off the keypad/indicator sound.To turn on the sound, repeat the same steps above.How to Reset a Brinks Digital DeadboltKeep in mind that factory resetting your Brinks Digital Deadbolt will automatically erase all previous programming. That is, all User Codes will be erased and the Programming Code will be reversed to default—including other settings.That said, here's how to restore factory default settings on a Brinks Digital Deadbolt:Remove the battery cover and locate the R button. See the image above to help you locate the R button.Now press the R button with a pen or unfolded paper clip for up to 5 seconds—until three long beeps are heard.The lock is now reset and you can reprogram it using the default Programming Code—0000. Make sure to first perform the Door Handing Detection before reprogramming the lock.You may also read our article about how to reset an Emtek Electronic Deadbolt, Tru-Bolt and Gatehouse Electronic Lock.Brinks Digital Deadbolt Problems and TroubleshootingBrinks Digital Deadbolt Not Working?Here are three steps to fix the problem:Step 1Your Brinks Digital Deadbolt won't work electronically if you've just installed it for the first time or restored factory settings. You need to perform the Door Handing Detection before it works electronically.Here's how to do it: Enter the default Programming Code (0000) and press the BRINKS button. Next, press 0 and then press the BRINKS button again.Step 2If you didn't just install your lock nor restored factory resetting, but it's not working, chances are the batteries are low or not properly placed. Check that the batteries are correctly placed or replaced with 4 new AA alkaline batteries.Step 3Your lock is still not working after the above steps? 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