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I'm having issues with AOL mail on my phone app, where it won't send messages and keeps popping up an error message and keeps popping up an error message. The problem occurs about 90% of the time, but works fine when I use the website on my computer. I've tried restarting my device, uninstalling and reinstalling the app, and switching between WiFi and mobile data, but nothing seems to resolve the issue. Other users have also reported this problem in the past year, which is disappointing since AOL was working well with me before on other devices. I'm now considering switching to another mail service due to this inconvenience. I have been experiencing issues with sending emails through the AOL app on my Apple devices, and unfortunately, the problem persists despite trying various troubleshooting methods. Cutting off the first letter of email addresses results in non-delivery, an issue that seems to be ongoing according to other users. I am surprised that advertisers continue to use the company given the prevalence of complaints about this issue. The transition from using AOL's all-inclusive email program, which worked well on Apple devices, has been a hassle. Many reviewers have shared their concerns, and it is clear that the problem would be a good step forward. I had previously notified my address list to use Gmail instead due to this issue. The proposed solution of switching off WiFi and moving to a data plan does not seem practical or sufficient. Our engineers are eager to understand more about your experience with email is saved in your Draft folder and if the address is cut off there as well. It's worth noting that you can continue using AOL accounts in the Apple mail client, but certain steps must be taken to ensure account security. You can find these instructions at ve been a loyal customer of AOL since the mid-90s and have experienced similar issues with previous versions. The hoops required to keep my account linked to other mail services were frustrating, but I appreciated the convenience of having all my mail in one place. However, this new platform lacks many features that made it enjoyable for me. I've been using this address for over 25 years and I really want to keep it the same. Now, I download the app and get my mail that way. But I dislike how it starts with an ad on top of my mail list. There are a few other things that bother me, but I can live with them. The platform is pretty similar to Google Mail and easy to use. In the end, I just didn't like being forced to change something that was working fine for me. UPDATE: I really hate it now. It lacks some of the features I liked in my old mailbox. When I try to access links from my email, it makes me log in to their website and ask for my login info every time. The more I use this new AOL, the less I like it. I've looked at what others have said online and couldn't find a solution to this problem. But basically, AOL decided to force us app users to see their news articles instead of our email as our default screen. This is annoying because their news articles are usually clickbait and very negative. They include stories about deaths, overdoses, mass shootings, etc. Instead of letting us choose what we want to see first, they make us log in to their news page every time. The reason for this is obvious: it makes us more likely to look at their news aggregators that they probably charge for. However, this is bad for the user and so I deleted the app altogether. I won't use it again until this issue is fixed. Shame on you, AOL. You'll notice many reviews say the same thing about this problem. When people complain, AOL engineers just copy and paste the same response over and over. This shows they don't really want to fix anything. COPY & PASTE AOL RESPONSE TO COMPLAINTS ABOUT NEWS LANDING PAGE: We're always working on our app. Thanks for using it. If you have any ideas, email us at . We're always working on our app. Thanks for using it. If you have any ideas, email us at . We're always working on our app. Thanks for using it. If you have any ideas, email us at . We're always working on our app. Thanks for using it. If you have any ideas, email us at . you for using the AOL app. We regularly update our app to fix bugs and improve performance. If you have any feedback, please feel free to reach out to us at We want to hear from you so we can make the app even better. Thank you for using the AOL app. We regularly update our app to fix bugs and improve performance. If you have any feedback, please feel free to reach out to us at We are committed to providing a great user experience. Thank you for using the AOL app. We regularly update our app to fix bugs and improve performance. If you have any feedback, please feel free to reach out to us at We appreciate your help in making the app more useful and fun.AOL's Rise to Prominence: From Humble Beginnings to Web IconAOL was founded in 1983 as Control Video Corporation (CVC), with William von Meister at the helm. The company's first product, GameLine, allowed subscribers to download games for the Atari 2600 console. In May 1985, Quantum Computer Services was formed, and Kimsey took over as CEO. He expanded the service to Commodore 64 and Apple II computers. ##ARTICLEAOL's growth during the mid-1990s was fueled by its aggressive marketing campaigns and innovative features. The "Eternal September" began in 1993 when AOL added Usenet access to its platform, which led to a influx of new users flooding the system, causing busy signals and account cancellations.[19] To address this issue, CMO Jan Brandt launched a "carpet bombing" marketing campaign, distributing millions of free trial disks with the AOL logo, making it 50% of all CDs produced worldwide.[20] This move helped AOL surpass GEnie and eventually pass Prodigy and CompuServe by the mid-1990s.[14]In 1994, AOL purchased Booklink for its web browser, allowing users to access the internet. [21] The following year, AOL replaced Booklink with a browser based on Internet Explorer in exchange for inclusion of AOL in Windows. [22] This strategic move helped AOL grow exponentially. By 1996, about half of all US homes with internet access had it through AOL [32] and the company became the dominant online service internationally with more than 34 million subscribers. AOL's expansion continued with the acquisition of eWorld on March 31, 1996. [33] However, this success was marred by a major outage that lasted nineteen hours in August 1996, taking over six million people offline. [34] Despite this setback, AOL's content channels experienced significant growth under Jason Seiken, leading to its dominance in the online service MapQuest in December 1999 for \$1.1 billion.[36]In January 2000, AOL and Time Warner announced plans to merge, forming AOL Time Warner, Inc., with AOL shareholders owning 55% of the new combined company.[37] The deal closed on January 11, 2001, marking a significant milestone in the history of online services. AOL's Name Change Marked a Turning Point in Its History, Reflecting Shifts in Internet Market ValueThe year marked a significant shift for AOL as it dropped the "AOL" from its name, following one of the largest mergers in history with Time Warner. The combined AOL's valuation. The decline continued through 2001, yet even as other pure internet firms struggled, AOL remained a giant among its peers. By 2004, AOL had introduced personalized greetings for users, allowing them to hear their names while accessing basic functions or logging in and out. This was followed by the broadcasting of the Live 8 concert live on the Internet in 2005, which garnered significant attention from thousands of users. In a bid to expand its offerings, AOL released the Safety & Security Center, bundling McAfee Antivirus, CA anti-spyware, and proprietary firewall protection software. This move aimed to position AOL as a leader in online security. However, plans for turning AOL into a joint venture with Yahoo!, Microsoft, or Google were ultimately abandoned when it was revealed that Google would purchase a 5% share of the company announced its intentions to retire the full name in April 2006, reflecting its shift towards a more modern brand identity. This move was accompanied by the launch of AOL Active Security Monitor and other security-related initiatives. In subsequent years, AOL continued to evolve, introducing free email accounts and software previously available only to paying customers. The company also expanded its services to include video content, local search, and personalized domains for users. These moves aimed to adapt to changing user habits and reduce costs associated with the traditional "walled garden" business model. AOL's decline in US subscribers between 2001 and 2009 was a significant concern, but the company remained competitive among its peers. The firm made efforts to revamp its services and expand its offerings, including the launch of Xdrive, a remote backup service that allowed users to store files online. Throughout these changes, AOL maintained its commitment to innovation and customer satisfaction. Despite challenges, the company continued to evolve and adapt to an ever-changing digital landscape.AOL's Restructuring and AcquisitionsAOL underwent significant restructuring in the late 2000s, with a focus on advertising-driven business models. The company acquired Advertising.com and highlighted this new focus, while also announcing plans to lay off 2,000 employees worldwide by the end of 2007. This resulted in a reduction of AOL's customer base from 10.1 million subscribers to slightly more than Comcast and AT&T Yahoo!. AOL then focused on its advertising business, acquiring Bebo for \$850 million and shutting down several other services such as Xdrive and AOL Pictures. The company also underwent significant changes in leadership, with Tim Armstrong being named chairman and CEO of AOL in 2009. Under Armstrong's leadership, AOL followed a new business direction marked by a series of acquisitions, including Patch Media, TechCrunch, and Huffington Post for \$315 million. AOL also formed partnerships with Yahoo and Microsoft to sell advertising inventory on each other's sites. The company continued to expand its online video advertising capabilities and made several high-profile acquisitions, including MAKERS and Hipster. AOL made waves in the digital advertising space by offering a gross rating point (GRP) guarantee for online video campaigns, mirroring the traditional TV ratings system. This move was aimed at increasing audience delivery for advertisers across its properties. The announcement came ahead of the Digital Content NewFront, a two-week event featuring AOL, Google, Hulu, Microsoft, Vevo, and Yahoo showcasing their digital video offerings. AOL On network launched on April 24, bringing all its video content under one roof. In February 2013, AOL reported its fourth-quarter revenue growth, marking an end to eight years of decline. Armstrong announced plans to scale back or sell hundreds of local news sites through Patch Media in August 2013. This led to layoffs affecting up to 500 employees out of 1,100 initially impacted. In January 2014, Patch Media was spun off, with Hale Global taking majority ownership. AOL's acquisition of Gravity for \$83 million in January 2014 added personalized ad and content technology. Later that year, AOL acquired Vidible for around \$50 million to help websites run video content from other publishers. The company earned its first Emmy nominations and wins, including one for Park Bench with Steve Buscemi.In May 2015, Verizon announced plans to buy AOL for \$4.4 billion, with the deal completed on June 23. Armstrong called the acquisition a strategic move for AOL's future growth. Analysts saw the deal as logical, broadening Verizon's advertising sales platforms and increasing video production capabilities through websites like HuffPost, TechCrunch, and Engadget.AOL launched ONE by AOL in April 2015, a digital marketing programmatic platform unifying buying channels and audience management platforms. Later that year, AOL expanded ONE with Creative and media agencies to connect marketing efforts across multiple screens. In May 2015, AOL reported a 7% increase in advertising revenue from Q1 2014, with the AOL Platforms division seeing a 21% revenue growth. AOL announced a deal with Microsoft on June 29, 2015, taking over its digital advertising business and transferring up to 1,200 employees. Under the pact, AOL will sell display, video, and mobile ads on various Microsoft platforms in nine countries. Google Search will be replaced by Bing on AOL properties, which will display ads sold by Microsoft.AOL's rich history includes its acquisition by Verizon Communications in 2015, which merged AOL with Yahoo! to form Oath Inc. In January 2019, Oath rebranded itself as Verizon Media. However, in May 2021, Verizon announced plans to sell 90% of its Verizon Media division to Apollo Global Management for \$5 billion. The remaining 10% would make Verizon the second-largest shareholder of Yahoo!. Bending Spoons acquired AOL in a deal valued at roughly \$1.5 billion in October 2025.AOL has a vast portfolio of media brands and advertising services across mobile, desktop, and TV. Its content contributors consist of over 20,000 bloggers from various fields, including politics, entertainment, academics, and policy experts. They cover a wide range of topics making news. AOL's subsidiary brands include Engadget, Autoblog, TechCrunch, Built by Girls, and The Huffington Post.AOL offers a range of integrated products and properties, including communication tools, mobile apps, and services. In 2017, before the discontinuation of AIM, billions of messages were sent daily on it and AOL's other chat services. However, only a few thousand users remained as of 2021. AOL plans to discontinue dial-up service by September 30, 2025. AOL Mail is its proprietary email client, fully integrated with AIM and linking to news headlines on AOL content sites. AIM was released in 1997 but lost market share due to competition from tools like Google Chat, Facebook Messenger, and Skype. It also included a video-chat service called AV by AIM. On December 15, 2017, AOL discontinued AIM.AOL Plans offers online safety and assistance tools, including ID protection, data security, and technical assistance services. The company's internet suite, AOL Desktop, was introduced in 2007 and integrates a web browser, media player, and instant messenger client. Its macOS version is based on WebKit.AOL's early online services focused on web browsing and email, allowing users to access non-AOL accounts without signing in. The primary buttons included "MAIL", "IM", and shortcuts to various web pages. AOL Desktop version 9.8 introduced CEF, giving users a more Chrome-like browsing experience. AOL Desktop version 10.X was later marked as unsupported in favor of supporting the older versions. Version 9.8 introduced CEF, giving users a more Chrome-like browsing experience. AOL Desktop version 10.X was later marked as unsupported in favor of supporting the older versions. similar user interface. In 2017, a paid version called AOL Desktop Gold until its closure in December 2020. The company offered an AOL Toolbar for several web browsers, providing quick access to services. However, this tactic sparked criticism due to environmental concerns and was recognized as PC World's most annoying tech product. AOL used volunteers to moderate its chat rooms, forums, and user communities. This program dated back to AOL's early days and involved extensive training and a probationary period for community leaders. By 1996, there were 33,000 community leaders, but the company shifted focus from content creation to advertising, reducing moderation efforts. In 2010, AOL agreed to settle a class-action lawsuit for \$15 million related to unpaid volunteer work. The company has also faced lawsuits over billing and calculating used minutes in response to customer cancellations. AOL faced several lawsuits and controversy over its billing practices, customer retention policies, and environmental impact. AOL's Shift from Badware to Legitimate Service: A Complex EvolutionAOL's history is deeply intertwined with various controversies and scandals, including a lawsuit under the US CAN-SPAM Act of 2003. Smathers was sentenced to 15 months in prison for selling personal addresses. America Online's rapid expansion and innovative services captured the attention of the internet community in the mid-to-late 1990s, but the company ultimately struggled with maintaining its user base and staying ahead of emerging competition, including Google. AOL Becomes a Shell of Its Former Self as It Struggles to Find Its Place in the Digital WorldAOL MAKERS: WOMEN WHO MAKE AMERICA AOL Corp announce MAKERS: Women Who Make America, AOL Corp announce MAKERS: Women Who Make America, AOL Corp announce MAKERS: Women Who Make America and the Wayback Machine. VentureBeat. Retrieved on April 9, 2012. AOL and Microsoft Announce \$1.056 Billion Deal Archived April 10, 2012, at the Wayback Machine. AOL Press Release. 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With our latest updates, you can enjoy a more personalized inbox, advanced filtering tools, and access to 24/7 support.### New Stationery Options Say goodbye to boring emails! Our new stationery options will add a splash of color and personality to your inbox. Choose from a variety of fun designs, including stripes, polka dots, and more. You can even customize your own templates to match your unique style.### Emoji Picker Who says emails have to be boring? Our updated emoji picker allows you to add a touch of personality to your messages. Choose from hundreds of emojis to express yourself and make your emails more fun to read.### Help Center Need instant answers? Look no further than our 24/7 Help Center, complete with guides, FAQs, and video tutorials. Our friendly experts are available around the clock to help you with any questions or concerns.### Automated Tools Keep your inbox clutter-free with automated tools! 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