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Recently asked questions>Last update: 5th march 2025Incredibox is a music app for creating your own music with the help of a merry crew of beatboxers. Part game, part tool, Incredibox is above all an audio and visual experience that introduces kids and adults to notions of rhythm and melody in double-quick-time! Select a version from a wide musical styles choice. Drag and drop icons onto the avatars to make them sing and start to compose your own music. Find the right sound combos to unlock animated choruses that will enhance your tune. Once your composition sounds great, just save it and you will get a link to your mix. You can easily share it with anybody so they can listen and even vote for it. If you share your mix a lot and get enough votes from other users, you may go down in Incredibox history by joining the Top 50 chart.At all ages! Below you can check Incredibox's IARC certification (International Age Rating Coalition).Incredibox is also used by many teachers and schools all over the world, as an educational tool allowing kids to discover the basics of musical creation. The app has been rewarded by the AASL (American Association of School Librarians) in the category of the Best Apps for Teaching & Learning. Plus, we added a Safe mode option in the app that can be enabled for kids.Rating AuthorityRatingCategoryESRBThe AmericasPEGIEuropeCBPRussiaDJCTQBrazilACBAAustraliaUSKGermanyGRACSouth KoreaCCCCHILSRRTAJapanGenericOther RegionsWe are 3 creators on this project, Allan (Director, code & animation), Romain (Design & illustration) and Paul (Music & sound design). You can find more informations about our team by visiting our website SO FAR SO GOOD!It's Paul aka a Incredible Polo! You can find more informations about him and listen his last sounds by visiting his personal Bandcamp.Incredibox is available on computer, smartphone and tablet devices. You can try the free demo before downloading the paid app. You can try 4 versions of Incredibox from your iOS and Android device by installing the demo. • Download the full experience (paid app) on App Store for iOS devices (since march 2016). The app is compatible with iOS11 and iPad 4+ , iPhone 5+ , iPod Touch 5+ (the iOS app can also be played on Mac with Apple chip). On Google Playstore for Android devices (since december 2017). The app is compatible Android 5.1 Lollipop and more. On Mac App Store for Mac computer (since november 2018). The desktop app is compatible OSX 10.10 and higher. On Microsoft Store for Windows computer (since december 2018). The desktop app is compatible Windows 10. On Steam for both Mac and Windows computer (since april 2021). The minimum configuration required is OSX 10.10 and/or Windows 10. • Get online access for schools (30-days free trial). On Incredibox for schools you can create an account to use our full web app and dedicated features for teachers and students (since February 2022). This service is available for computers and tablets from a browser connected to internet network.Incredibox are non official versions made by very talented modders from the Incredibox community. Since march 2025, some Incredibox are directly available within the paid app so every users can enjoy them. If you want to try mods that haven't been officially selected by our team yet, use the import mod feature available within the Incredibox Steam app.You feel inspired and want to propose your own Incredibox? Check our modding documentation!Incredibox is the property of the SO FAR SO GOOD company. All content from Incredibox (music/design/code/etc.) is copyrighted and covered by intellectual property rights (see #6 in the GTU). Incredibox content can only be used for private use, non-commercial projects and educational projects. If you are planning to make money with your project you CAN'T use the Incredibox content.Forbidden: • You can't use Incredibox content in a game/app/mod/website that will be sold/monetized. • You can't sell physical/digital products (CD/T-shirt/merch/video/audio) including Incredibox content. • You can't use Incredibox content for promoting your commercial company/service.Tolerated: • You are a YouTube/Streamer: if you want to make a live stream, a demo, a live gaming, a tribute or if you just want to talk about Incredibox, video monetization is tolerated if you indicate clearly to your audience that content used in your video is from Incredibox (a link to incredibox.com is well appreciated).To all fans making quality content talking about Incredibox -> HUGE thanks from the team! There is only one character in Incredibox, which is repeated 7 times onto the stage. This black and white character (which is also our logo) is a boy purely and simply because: this is the Paul's caricature, the voice behind the Incredibox project!All sounds you can hear in Incredibox comes from one unique person: Paul (aka Incredible Polo). This particularity (one-man band) gave us the idea of the Incredibox gameplay. Our game concept is based on the fact that one unique character is able to play different sounds loud depending on the costume he wears. The Incredibox website is available in English, Spanish, French, Portuguese, Russian and Chinese Simplified. The Incredibox for schools website is available in English. The app has been translated into 20 languages: Arabic, Chinese Traditional, Chinese Simplified, English, French, German, Hindi, Indonesian, Italian, Japanese, Korean, Norwegian, Polish, Portuguese, Russian, Spanish, Thai, Turkish, Ukrainian, Vietnamese.You need an internet connection to: • try the demo on the website. • share your mix. • access the Live and the Top 50. • access and play official Incredibox.What we call a mix on Incredibox is the musical composition you create when playing.Yes! Click the Record button and the recording of your mix starts immediately. All actions you do will be recorded (add a sound, remove a sound, mute, solo, launch a bonus, ...). You have around 3 minutes to express yourself as a musician/composer! Once your recording is over, you have to fill a Save form. After that step your mix is ready to be shared! From the paid app you can also choose to: • Store your mix locally in your Mixlist. • Set it public/private. • Export it as an audio file (MP3).Yes! After filling the Save form, your mix is ready to be shared. You can share it with anybody so they can listen and even vote for it. If you share your mix a lot and get enough votes from other users, you may go down in Incredibox history by joining the Top 50 chart!From the demo, your mix will be automatically set as private. From the paid app, you can choose to set it to public or private. If the Safe mode is enabled, the saved mix will be automatically set as private. • Public: your mix will appear publicly within the Incredibox app and website. Your mix will compete for the Top 50 selection. • Private: your mix won't appear within the app and website. When a mix is private, it doesn't appear within the Live tab and can't compete for the Top 50 selection. However, your mix can still be shared thanks to its link/URL, this let you the control of sharing it only with people to your choice.This feature is only available from the paid app. From your Mixlist, select your mix then click the Download button. Your mix will be converted as a downloadable MP3 file. Enjoy!The music you've created and/or downloaded on Incredibox can only be used for private use, non-commercial projects and educational projects. You can find useful informations about that point in this answer.A mix created using our free demo stay online for around 3 months.A mix created using the paid app stay online until you decide to delete it (however mixes with no activity after a year could be automatically deleted).Keep in mind that we will delete, without warning you, all mixes using inappropriate words (DJ name, title or dedication).You can try to find your mix by using this form.The Top 50 chart of Incredibox is a ranking based on the number of votes for each mix. You can watch and listen mixes created from the worldwide community of Incredibox, so you can enjoy and get inspired by each users musical creativity.When you save a public mix, it will appear within the Live tab in the Incredibox Playlist. Plus, it will automatically compete for the Top 50. It's a worldwide competition. Every votes you will get on your mix will be saved on our server. To be part of the Top 50 is quite simple, you just have to get as much votes as possible from other users. To increase your chances, you can share the link/URL of your mix to all your friends!Live: Shows the last 50 mixes created on Incredibox. Last 24hrs: Shows the 50 best rated mixes of the last 24 hours. • Week: Shows the 50 best rated mixes of the last 7 days. • Month: Shows the 50 best rated mixes of the last 30 days. • Year: Shows the 50 best rated mixes of the last 365 days.Good luck!We have set up a profanity filter to remove inappropriate words, but we can miss some of them. Please contact us specifying the words you have noticed and we will remove it ASAP. Thanks for your help!Without advertising-income we can't keep making Incredibox awesome!The displayed ads on the website cover our server and maintenance costs et let us moving forward on the project. If you like to play with Incredibox for free online, be cool and disable your ad blocker!Nope!The website is free and let you play with 4 full versions of Incredibox, you can see it as a demo of our concept that you can try before purchasing the paid app. If you want to access all versions of Incredibox, crazy mods made by the community, without any ads and/or microtransactions, with an improved gameplay and by storing all your mixes in one unique place, you just have to download the paid app! By supporting the project it will allow us to create even more quality content!•Download the Incredibox appThe app is not free mostly because it contains more versions than the website and because the gameplay/experience has been improved. We wanted to propose you a quality product, without ads or microtransactions and containing exclusive versions that you won't find on the website. You can check all app features here.Unfortunately no, Android, iOS, OSX and Windows are different OS and there is no way to transfer a purchase from an OS to a different one. However, note that you can transfer the game on several devices on the same OS.#1 If you still have access to your old device, it should be easy to recover your mixes. Please follow these steps: • From your old device: open the Incredibox app then send us an email from the Feedback button you can find in the Credits section. Set the mail subject to Your name - Recover mixes (old device) • From your new device: open the Incredibox app then send us an email from the Feedback button too. Set the mail subject to Your name - Recover mixes (new device) • Then we will manually make the change in our database. This is not an automated process, so please be patient and wait for our answer. • After having receive our answer, from your new device, you will have to click the Recover button from the Settings section.#2 If you can't access your old device, it will be tricky, but not impossible! Please contact us. We will refund apps that doesn't work for technical reasons. If you encounter an issue with the app, there's probably a way to fix it, so please first contact us! Give us enough details about your bug so we can investigate on it. We will need: your device model and settings, your os version, the steps you did to get the bug (screenshots and video screen record are very appreciate).If we can't resolve it, you may ask for a refund. Note that we dont manage refunds ourselves. You have to ask the refund on the service you used to process the purchase (e.g. App Store, Playstore, Microsoft Store, etc.).As a parent, you can enable this mode to be sure that your kid won't be redirected to internet from our app and won't see any content created from other users. All app's sharing functionalities, all external links and all mixes created from other users will be hidden/disabled. When the Safe mode is turned on, saved mixes get automatically the private status.Please check if your device fits the minimum OS configuration below to access all Incredibox releases. Unfortunately, we can't cover the support for all devices and OS. Tools we use to build Incredibox are evolving and we are sometimes forced to stop supporting some "old/vintage" OS versions. However, in most of cases, you can upgrade your OS number version from your device settings (see how to on iOS or Android).SystemOS versionsIncredibox versionsiOS15.0 and higherAll Incredibox versionsAndroid6.0 (Marshmallow) and higherAll Incredibox versionsWindows10.10 and higherAll Incredibox versionsMacOS Ventura: 12.6 and higherAll Incredibox versionsLinux: 6.0 and higherAll Incredibox versionsUpdate your device system (see how to on iOS or Android).Uninstall IncrediboxRestart your device (see how to on iPhone, iPad, Android)Install Incredibox and try to launch it!If you still have a bug please contact us by describing precisely the encountered bug. To fix it, we will have first to be able to reproduce it! For that we will need your precious help:What is your device model? (iPhone, Samsung, Google Pixel, etc.)What is your OS and version? (iOS, Android, Windows, etc.)What is your OS version number?Please describe the bug with a step by step process so we can investigate on it.Can you take a screenshot of your bug? Even better: a screen video recording?Yes, this problem can occur in those cases:#1 Be sure that the ringing mode of your device is turned OFF (Settings > Do not disturb). Also, be sure the Silent mode is set on While device is locked.#4 Sometimes, the audio system of the Incredibox app can enter in conflict with other apps running in background on your device. This problem may appears when you switch often from the app to another one. The best in this case, is to force quitting the app then relaunch it. Nothing is broken don't worry @This is annoying but it's no big deal. This problem can appears when you leave the app for a while then come back without quitting it. The rendering process of the app can enter in conflict with many background tasks. The best to do in this case, is to force quitting the app then relaunch it. Voilà, fixed!Yes, we set up a volume purchase program for schools. Take advantage of a half price by purchasing more than 20 app on the App Store. You can order several apps from your Apple School Manager dashboard.If you see black borders around the Incredibox app (on the left and right side of your screen), you can try to change your display settings to Full screen. Go to Settings > Display > Full screen apps > Incredibox > Select Full screen (unfortunately this option isn't available on all Android OS devices).If the Incredibox app is already installed on your Android device but you can't launch an update from the Play Store, you can try to clear the cache and data from the Google Play Services. See the section Clear cache & data from Google Play Services.If you bought the app before December 2020, depending on your device model, you may not be able to access our app's updates. Amazon recently modified its list of compatible devices and now our app can't target as many devices as before. We are sorry about that and we are working as best as we can on resolving this problem. Thanks for your support, understanding and patience.To run the app on Android you need to be at least on the Android version 5.1 (Lollipop). If your Android version is lower than 5.0, the app couldn't works. Try to launch an update of your Android version system from your device settings. If you can't go higher than Android 5.0 and you have already bought the app, you can ask for a refund on the Play Store via your order history. Sorry for that! Update your Android version or ask for a refund.The audio rendering process of the app can enter in conflict with bluetooth devices if they are connected (or paired) before the app launch. You have to wait after a version has been fully loaded. You can re-enable your bluetooth and pair your speakers again after a version has been loaded.This is probably because your device is struggling to run Incredibox due to lack of resources or old hardware. You can try restarting it, uninstalling or stopping applications and services you don't need, to free up processing power and RAM.If you have a recent Mac with an Apple chip (M1/M2) yes you can! Our iOS app is universal, meaning you can download it from the App Store and play it on all your (recent) Apple devices. If you don't have a Mac with the Apple chip, you have to download the Incredibox app for MacOS.We are working on this issue. If your Mac is older than 2011, then its performance may be limited. Unfortunately the Mac App Store does not allow us to refuse the download of the app on older Mac models. We can only filter downloads according to OS versions (10.9 Mavericks minimum). If you wish, you can ask for a refund through your iTunes account history.If you didn't find the answer to your question, please use this form. Please note that we will only answer to precise and understandable requests, give us as much informations as possible about your problem and details about your OS name, version, device type, etc. App Demo Playlist Albums Shop